



**WATFORD  
BOROUGH  
COUNCIL**

# **COMMUNITY SAFETY PARTNERSHIP TASK GROUP**

**Thursday, 20th October, 2016**

**6.30 pm**

**Town Hall**

**Publication date: 12 October 2016**

**Contact**

If you require further information or you would like a copy of this agenda in another format, e.g. large print, please contact Jodie Kloss/Alan Garside in Democracy and Governance on 01923 278376 or by email to [legalanddemocratic@watford.gov.uk](mailto:legalanddemocratic@watford.gov.uk) .

Welcome to this meeting. We hope you find these notes useful.

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# Committee Membership

Councillors S Bolton, S Cavinder, J Dhindsa, A Grimston, R Martins, M Mills and M Turmaine

## Agenda

### Part A - Open to the Public

**1. Election of Chair**

The Chair to be a member of the Overview and Scrutiny Committee.

**2. Apologies for absence**

**3. Disclosure of interests**

**4. Minutes**

The minutes of the meeting held on 22 March 2016 to be submitted and signed.

Copies of the minutes of this meeting are usually available seven working days following the meeting.

*(All minutes are available on the Council's [website](#).)*

**5. Watford Community Safety structure and priorities (Pages 5 - 20)**

Diagram of the Watford community safety structure and presentation outlining the current community safety priorities.

The community safety co-ordinator to outline the Watford community safety structure and the Safer Watford priorities 2016/17 to the task group.

**6. Progress with the CSP Community Protection Plan 2016/17 (Pages 21 - 24)**

CSP Community Protection Plan 2016/17.

The community safety coordinator to inform the task group of progress with the Community Protection Plan 2016/17.

**7. Work programme (Pages 25 - 26)**

The task group is invited to consider agenda items for the future meetings.

**8. Update on the CSP Managing Crime Plan 2016/17**

Inspector N Lilitou, Hertfordshire Constabulary, to provide an update to the task group on the CSP Managing Crime Plan 2016/17.





**ONE WATFORD**

**SAFER WATFORD**

**COMMUNITY SAFETY:**

***Review & Looking Forward***

**1 December 2015**

# COMMUNITY SAFETY PRIORITIES

## Priorities agreed for 2015/16 reflect:

- Watford has a good handle on community safety issues:
  - Strong partnership approach: proactive
  - Tackling issues as they arise
  - Effective management
  - Keeping track of data to inform decisions
- Focus on areas important to Watford & link to PCC priorities including broader quality of life issues (e.g. vulnerability)



# COMMUNITY SAFETY

## Priorities agreed :

- 1. Update crime**  
keeping crime data under review & managing issues highlighted
- 2. Protect our communities**  
ensuring a focus on the victim and vulnerability and forward planning for our community
- 3. Reassure and inform**  
getting the right messages out to the community to build confidence in the work of community safety partners and in Watford as a place to live, visit, work and do business

# **PRIORITY 1: UPDATE CRIME**

## **Objectives 2015/16**

- Ensure that crime data and statistics is robust and timely and is shared to build collective understanding
- Ensure that the underlying picture beneath the statistics is understood (e.g. reporting methods)
- Identify areas of good performance – what is working well
- Areas for improvement – what needs additional focus (e.g. domestic abuse)

# **PRIORITY 2: PROTECT OUR COMMUNITIES**

## **Objectives 2015/16**

- Extend the successful ASB **partnership approach and response** to wider vulnerability agenda
- **Risk assess emerging threats** and their impact on individuals and the wider community
- Establish **Community Protection Group (CPG)** to address risks / threats across themes of:
  1. *ASB*
  2. *adults with complex needs*
  3. *exploitation and safeguarding including CSE and Prevent*
  4. *rough sleeping*

# PROTECT OUR COMMUNITIES

## Action Plan

**Task 1** Develop an understanding of the needs of existing and emerging communities now and over the next 5 years

**Task 2** Multi agency plan to focus on the protection of the most vulnerable in our community includes children, women, the elderly, sex workers, disability, ethnicity and sexuality

**Task 3** Focus on re-offenders particularly in relation to hate crimes

**Task 4** Develop a multi agency plan to deliver the Prevent Strategy, including preventing vulnerable people being drawn in to or supporting terrorism

**Task 5** Work with partners at CPG to identify and address issues of vulnerability due to homelessness or mental health

# PROTECT OUR COMMUNITIES

## Outcomes for 2015/16

- Successful links with Watford Polish community – engaging on community safety issues & providing support for community outreach
- Multi agency approach to tackling suspect HMOs including beds in sheds
- Initiated training with hotels and NTE to advise on warning signs of vulnerability
- Improved links to identifying vulnerable households e.g. Green aiders
- Prevent training rolled out to 65 frontline staff and 4 council staff now able to undertake training
- Prevent Strategy developed: **One Watford to note & approve**
- Community Mental Health team now fully engaged to support vulnerability work

# PROTECT OUR COMMUNITIES

## Focus for 2016/17

- Continue support for Polish community outreach particularly around ASB & look to extend to other Eastern European communities
- Roll out vulnerability training to smaller hotel establishments & new members of NTE + taxi drivers
- Continue to engage with Charis / Ugly Mugs on early warning signs of Safety, Child Sexual Exploitation, Human Trafficking
- Monitor and update Prevent action plan
- Review rough sleepers following count and continue to work partners on solutions

# **PRIORITY 3: REASSURE & INFORM**

## **Communications objectives 2015/16**

- 1. Raise awareness of Safer Watford's purpose and output**
- 1. Address the concerns of residents** and reassure them that Safer Watford is working to deal with issues
- 2. Inform stakeholders** about the work the partnership is undertaking
- 3. Boost Watford's image** through proactive campaigns
- 4. Encourage residents/visitors to engage with Safer Watford services and take preventative measures** to reduce their chance of being a victim of crime

# Launch campaign

- Initial flood of communications
- Launch April 2015
- Video (*Think about it Films*) and supporting poster campaign



- To carry key messages about *Safer Watford*
- Utilise partner communications to launch
- Outdoor advertising to ensure maximum infiltration
  - Back of bus adverts (*30 buses for 5 weeks*)
  - Watford underground posters
  - JC Decaux advertising - two-week outdoor advertising campaign depicting the key Safer Watford partners and including stats on what has been achieved over the last year.



# Ongoing & Complementary Communications

- Commitment to continual communication with the public about the CSP's work.
  - Communications to carry key messages.
  - Input from Safer Watford partners about positive stories and results.
- 
- Big Events – community spirit, claiming the town centre as a family-friendly space.
  - Green Flags for our parks.
  - Regeneration and development of Charter Place.
  - Gladstone Road clean-up.
  - New website.

# Evaluation

- This year's community survey: residents are less concerned about crime and community safety compared to 2013 and 2012.
- It was the third most raised issue (32% of respondents put it as a concern).
- In 2013 it was the first major concern (48%), as it also was in 2012 (72%).
- In the next community survey we will look to see if there is a further reduction.
- New website – community safety microsite, which we can monitor and drive traffic to.
- Coverage, including social media reach.

# **REASSURE & INFORM**

## **Focus for 2016/17**

1. Run a number of campaigns in 2016 based on partnership's objectives.
2. Look at ensuring campaigns are very local, so that we can target issues relevant to the different parts of Watford.
3. Create a strong online presence for the partnership on Watford Borough Council's new website.
4. Look at using the community survey to expand our understanding of residents' safety concerns.

# ONE WATFORD BOARD

- Note progress made against priorities
- Discuss areas for focus in 2016/17 – is there anything missing?

**Safer Watford 1<sup>st</sup> April 2016 – 31<sup>st</sup> March 2017**  
**Community Protection Plan**

**Introduction & context for plan**

This will be the second year in a five year cycle of the community safety plan. Working under the theme of ‘Protecting our communities from harm’ it will assist the policing plan and be assisted in turn by the reassure and inform theme of the strategy. The plan sets out to meet the challenges of a diverse and growing population, whilst maintaining the protection of the community and the town as a thriving environment for education employment and entertainment.

<b>Task 1</b> Develop an understanding of the needs of existing and emerging communities now and over the next 4 years			
<b>Key Actions Delivery and Timeline</b>	<b>Lead officer</b>	<b>Monthly Update</b>	<b>Status On/off target. Action required</b>
1a Utilise WBC & other community data to identify Watford changing demographic profile and produce a map of the changing face of the community		Documents have been produced mapping the change in demographics but an actual map illustrating specific emerging communities may at this time and with current data and resources not be possible to produce.	Re evaluation
1b develop community network in the eu2,(Romanian /Bulgarian) community		This part of the project was to be linked to data from the above.	Not started
1c Identify the community safety needs of the emerging communities		Polish project support and development through the JAG business plan to support the Polish project to be passed to Pete Belfield. PCC visited in July Project evaluation to be held in September.	On target

<b>Task 2</b> focusing on the protection of the most vulnerable in our community includes children, women, the elderly, sex workers, disability, ethnicity and sexuality			
<b>Key Actions Delivery and Timeline</b>	<b>Lead officer</b>	<b>Monthly Update</b>	<b>Status On/off target. Action required</b>
<b>2a</b> Counter DA will be a priority theme in 2016 /17 at the JAG, so as to establish a better understanding of DA trends and support projects to counter DA.	Liam Fitzgerald Marie Parsons	Publicity of Herts change begun. Project started 5 <sup>th</sup> May training for CPG at 23 <sup>RD</sup> May. Info on to website. Further meetings to support project PCC visit 11 <sup>th</sup> July.	On Target
<b>2b</b> Charis the sex worker charity to be approached to Join the CPG to establish a better understanding of the impact of the trade within the borough and to act as dissemination point in relation to community safety issues.	Nick Lillitiou.	Nick and I to agree bi annual meets with Charis to evaluate information. TBD.	On Target
<b>2c</b> To deliver a communication campaign around vulnerably in the community.	Liam Fitzgerald	Developing current communications plan around homelessness and begging. Communications roll out in September.  Nick Lillitou to make proposal for project identifying vulnerability through loneliness.	
<b>Task 3</b> Extend the remit of he CPG to Focus improving the co-ordination with key agencies such as Multi Agency Protection Arrangements (MAPPA) and the serious and organised crime agency (SOCA)			
<b>Key Actions Delivery and Timeline</b>	<b>Lead officer</b>	<b>Monthly Update</b>	<b>Status On/off target. Action required</b>

<b>3</b> Review our current arrangements and to develop protocols to meet any identified gap in CSP.	Liam Fitzgerald	MAPPA info still withheld.	Complete
<b>Task 4</b> Maintain the Prevent Strategy, preventing vulnerable people being drawn in to or supporting terrorism			
<b>Key Actions Delivery and Timeline</b>	<b>Lead officer</b>	<b>Monthly Update</b>	<b>Status On/off target. Action required</b>
<b>4a</b> E learning package to be implemented across the council.	Liam Fitzgerald	Government package arranged - Anita Coos Weaver looking to set up IT side of project.	Over due awaiting up date
<b>4b.</b> To provide WRAP 3 training across the year with councillors to be trained.	Liam Fitzgerald	Introduction to WRAP and councillor responsibilities planned for autumn winter.	on
<b>4c</b> to ensure the education provisions within the town adhere to their statutory responsibility to undertake Prevent training.	Liam /Prevent	To discuss JAG 19 <sup>th</sup> April. Discussed many of the schools have their own trainer qualified by Prevent. Provisions seem to be met - letter to be sent to contacts to confirm their delivery of prevent.	On
<b>Task 5</b> Work with partners at CPG to identify and address issues of vulnerability due to homelessness or mental health			
<b>Key Actions Delivery and Timeline</b>	<b>Lead officer</b>	<b>Monthly Update</b>	<b>Status On/off target. Action required</b>

<b>5a</b> Work to support the county initiative to expand information sharing around MH.	Liam Fitzgerald	Reps at the HM county concordat meeting via Kerrie Barratt.	On
<b>5b</b> To have New hope join the JAG to support delivery of their service change and establish stronger service level agreement.	Liam Fitzgerald	Pete Belfield service director is now on JAG.	complete



## Community Safety Partnership Task Group work programme 2016/17

**Committee membership:**

Chair: Councillor

Councillors S Bolton, S Cavinder, J Dhindsa, A Grimston, R Martins, M Mills and M Turmaine

Date of Meeting	Item for agenda	Officer
<b>20 Oct 2016</b>	Election of Chair (a member of the Overview and Scrutiny Committee to be elected as Chair).	
	As per published agenda. Members to consider whether the 26 January 2017 meeting will be required and the agenda item(s).	Community Safety Co-ordinator and CSP representatives Committee and Scrutiny Support Officer
<b>26 Jan 2017</b>	Awaits from 20 October meeting.	
<b>22 Mar 2017</b>	Developments with the CSP 2016/17 Reassurance and Inform Communications Plan.	CSP representative
	Proposed CSP priorities for 2017/18.	Community Safety Co-ordinator and CSP representatives

